

**CE TEST FOR CALIFORNIA MFTs, LCSWs, LPCCs, and LEPs:**

**1 CE UNIT Webinar: "CPT CODING TIPS: MAXIMIZE REIMBURSEMENT AND PREVENT DENIALS"**

*Presenter: Barbara Griswold, LMFT, CAMFT Approved CEPA Provider #023504*

*Be sure to read all answers before choosing the best one. ANSWER SHEET FOLLOWS THE TEST.*

**1. Which of the following are true about the Diagnostic Intake CPT code 90791?**

- a. It is usually used for a first session with a client
- b. There is no time designation
- c. It can be used after an extended client absence from therapy
- d. All of the above are true

**2. The couples and family therapy CPT codes 90846 and 90847 were changed in 2017 to**

- a. add a time designation of 50 minutes
- b. add a time designation of 45 minutes
- c. add a time designation of 60 minutes
- d. add a time range of 38 - 52 minutes

**3. In 2017, the American Medical Assn. clarified that CPT psychotherapy Codes 90832, 90834, and 90837**

- a. were to be used for ongoing individual therapy
- b. could include occasional "informants"
- c. required the client to be present for most or all of the session
- d. all of the above

**4. CPT Code 90837 is officially designated for "Psychotherapy 60 minutes," but the time range is**

- a. for sessions 53 minutes and above
- b. for sessions 53 - 74 minutes
- c. there is no time range

**5. True or False: Plus signs often appear in front of add-on codes (ex. +99355), and the plus sign should be included on the claim form or invoice.**

**6. True or False: The presenter states that at least one insurance plan (UBH/ Optum) may deny 90837 60 min. sessions without preauthorization.**

**7. Regarding brief assessments (CPT code 96127), the presenter states**

- a. these can be administered by the client or staff
- b. up to four may be billed on the day of therapy or intake session (though coverage may vary)
- c. it may provide helpful data -- and extra income
- d. all of the above

**8. True or False: If there is a CPT code for a service in the official CPT manual, insurance will cover it.**

**9. Prolonged Services Codes, 99354 and 99355**

- a. were opened to non-medical providers as an add-on only to CPT codes 90837 and 90847
- b. are add-on codes, so cannot be billed on their own
- c. can be used only for individual sessions 90 min. or more and couples/family sessions 80 min. or more
- d. all of the above

**10. Regarding 90839 and 90840 (therapy for crisis),**

- a. the client must be in high distress, needing immediate intervention
- b. 90840 is an add-on code, cannot be used without the 90839, and can only be used with 90839
- c. it might be your first session with a client
- d. All of the above

**11. Some instances when the interactive complexity code 90785 might be added and billed for are**

- a. when using play therapy with young clients
- b. when an interpreter or translator is needed
- c. when there is a third party complicating treatment
- d. All of the above

**12. True or False: For an couples session, it is fraud to bill each person's plan for the same session, in effect naming two people as the identified client for the same session.**

**13. Regarding telehealth, it is recommended that you**

- a. call the plan to check coverage for telehealth
- b. call to plan to see if you need to see if you need to be on their telehealth provider list
- c. use the Place of Service Code 02 on claims
- d. all of the above

**14. Generally, telehealth sessions**

- a. have their own set of CPT codes starting with 99
- b. use the same CPT codes as in-person sessions
- c. are billed without a CPT code

**15. True or False: While CPT codes are the same across states and insurance plans, reimbursement varies between insurance plans.**

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Please fill out and return answer sheet on the next page.

A passing score of 70% is required for CE certificate.

*Barbara Griswold, LMFT is a Continuing Education Provider approved by the California Assn. of Marriage and Family Therapists (CAMFT #023504). Continuing Education Credits may only apply to California therapists.*

**ATTESTATION/ANSWER SHEET AND EVALUATION FOR CALIF. MFTs, LCSWs, LPCCs, and LEPs:  
1 CE UNIT WEBINAR: "CPT CODING TIPS: MAXIMIZE  
REIMBURSEMENT AND PREVENT DENIALS"**

*Course meets qualifications for 1 unit of CE credit for MFTs, LCSWs, LPCCs, and LEPs as required by the California Board of Behavioral Sciences; Barbara Griswold, MFT, CAMFT-Approved CE Provider #023504*

**ATTESTATION: "I attest that I viewed the webinar "CPT Coding Tips: Maximize Reimbursement and Avoid Denials" and completed the post-test answer sheet and evaluation myself."**

Signature: \_\_\_\_\_ Phone: \_\_\_\_\_

Name (print clearly): \_\_\_\_\_ Date: \_\_\_\_\_

License Number: \_\_\_\_\_ License Type (circle): MFT LCSW LPCC LEP Other \_\_\_\_\_

E-mail address (print clearly): \_\_\_\_\_

Confirm e-mail address: \_\_\_\_\_

**POST-TEST ANSWER SHEET**

- |    |    |    |     |     |
|----|----|----|-----|-----|
| 1. | 4. | 7. | 10. | 13. |
| 2. | 5. | 8. | 11. | 14. |
| 3. | 6. | 9. | 12. | 15. |

**EVALUATION:**

Please use the following scale for quantitative questions below:

**1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree**

| <i>1. After taking this course, participants will be able to:</i>   | <b><i>Strongly Disagree</i></b> |   | <b><i>Neutral</i></b> |   | <b><i>Strongly Agree</i></b> |
|---|---------------------------------|---|-----------------------|---|------------------------------|
| A. Identify the proper use of common therapy billing codes, to prevent denial and treatment disruption    | 1                               | 2 | 3                     | 4 | 5                            |
| B. Identify ethical ways to bill for extended sessions, including newly-available Prolonged Service codes | 1                               | 2 | 3                     | 4 | 5                            |
| C. Identify at least one couples billing practice that may actually be fraud                              | 1                               | 2 | 3                     | 4 | 5                            |
| D. Understand how to bill for telehealth sessions in order to make therapy more assessible                | 1                               | 2 | 3                     | 4 | 5                            |
| 2. Technology was used effectively to support learning  | 1                               | 2 | 3                     | 4 | 5                            |
| 3. Presenter was knowledgeable about the subject area   | 1                               | 2 | 3                     | 4 | 5                            |
| 4. Maintained my interest   | 1                               | 2 | 3                     | 4 | 5                            |
| 5. Presenter effectively presented a complex topic clearly  | 1                               | 2 | 3                     | 4 | 5                            |
| 6. Information presented was current and accurate   | 1                               | 2 | 3                     | 4 | 5                            |

*continued*

Print Your Name: \_\_\_\_\_

*Evaluation (continued)*

- |  |   |           |
|--|---|-----------|
| 7. Course was appropriate to my education, experience, and license level:  | Yes   | No        |
| 8. Course was relevant to my practice:   | Yes   | No        |
| 9. How much did you learn from this webinar?   | Very Little    Little    Some    A Good Bit    A Great Deal |           |
| 10. How would you rate the overall value of this webinar?  | Very Poor    Poor    Average    Good    Excellent           |           |
| 11. Course was user-friendly   | Strongly Disagree    Disagree    Agree    Strongly Agree    |           |
| 12. Would you recommend this webinar to others?  | Yes   | No        |
| 13. Accessibility: If you had questions or problems related to this webinar or getting credit, were they addressed effectively and in a timely manner? | N/A   | Yes    No |

Other comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Any other topics you would like to see covered in a webinar? \_\_\_\_\_  
\_\_\_\_\_

*Thanks for viewing my webinar! Please contact me for help with your notes, and your insurance and practice-building questions!*



**TO RECEIVE YOUR CE CERTIFICATE:**

1. Complete and sign the required **Attestation and Answer sheet and Evaluation (pages 2 and 3)**.
2. Return both pages 2 and 3 (**WE MUST HAVE BOTH PAGES**), in one of the following ways:
  - a) By mail to Barbara Griswold, LMFT, 4010 Moorpark Avenue, Suite 118, San Jose, CA 95117
  - b) Scan/take photo of each page and attach to an e-mail directed to [orders@theinsurancemaze.com](mailto:orders@theinsurancemaze.com)
  - c) By fax to 408-249-9204, attention Barbara
3. **NOTE: A SCORE OF 70% OR MORE ON THIS TEST IS REQUIRED FOR CE CREDIT. IF A PASSING SCORE IS REACHED, YOUR CERTIFICATE WILL BE SENT VIA E-MAIL ATTACHMENT WITHIN 7 DAYS.**

***DISTANCE-LEARNING PROGRAM POLICIES:***

*Barbara Griswold, LMFT is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for MFTs, LCSWs, LPCCs, and LEPs. Barbara Griswold, LMFT maintains responsibility for this program/course and its content. [www.theinsurancemaze.com](http://www.theinsurancemaze.com) 408.985.0846 4010 Moorpark Avenue #118, San Jose, CA 95117 [barbgris@aol.com](mailto:barbgris@aol.com).*

***Grievance Policy:*** *If a participant files a grievance regarding the course level or content, program administration, or non-receipt of certificates, the individual will be asked to put his/her comments in writing. All complaints will be responded to in an ethical and timely manner. Questions and concerns should be addressed to Barbara Griswold at the address, email, and phone number above.*

***Refund Policy:*** *Full refunds for CE test payment will be granted when request is submitted in writing and a post-test has not been submitted and graded. Refunds will be issued within 7 days of request.*

***Accommodations for the Disabled:*** *Arrangements can be made for those with disabilities or special needs. To discuss further, please contact Barbara Griswold, LMFT at [barbgris@aol.com](mailto:barbgris@aol.com) or 408-985-0846.*